

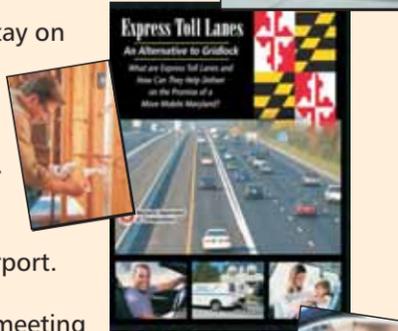
### Benefits

*Express Toll Lanes provide drivers with the option of paying a fee for something they can count on: more reliable travel times when they need to get where they're going ON TIME.*

**A new viable travel choice for everyone** – An alternative to spending valuable time stuck in traffic.

• **Travel-time reliability** – when predictable travel times are most vital. Those who will benefit include:

- ♦ A parent who needs to pick up a child at daycare.
- ♦ A delivery company that must stay on schedule throughout the day.
- ♦ A service technician working to make more service calls in a day.
- ♦ A taxicab or van service driver making trips to and from the airport.
- ♦ An employee trying to get to a meeting on time.



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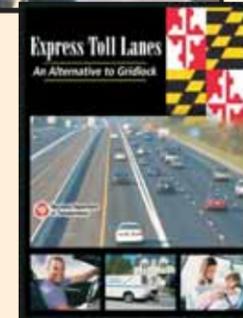
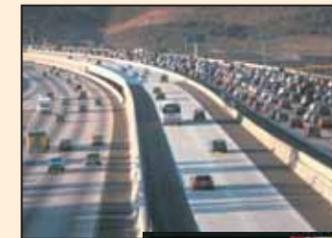
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• **Ability to generate revenue directly from users** - to help pay for construction, maintenance, and operation of the lanes.

• **Ability to provide needed highway lane capacity much sooner than traditional approaches allow** - for instance, five to 10 years rather than 15- to 50-year timeframe required with traditional funding methods alone.

• **Improved traffic conditions and safety** - by reducing traffic congestion and congestion-related accidents.

• **Community and environmental benefits** - including the potential for reduced impacts of highway expansion and possible air quality improvements from decreased vehicle emissions on less-congested highway lanes.



### Public Opinion

*Communities where traffic management programs exist provide strong evidence of overall public support.*

- A significant majority of both users and non-users approve of San Diego's FasTrak program and believe that it reduces overall congestion.
- Customer satisfaction on SR 91 in Orange County, California is more than 90% – customers report saving an average of more than 30 minutes per trip.
- Safety is cited as an important benefit on existing express lanes.

