



Meeting #2

Focusing on the Needs of Transit Users in the Region

Monday, August 3, 2015, 2:00 PM – 4:00 PM

Baltimore Metropolitan Council, Conference Room A

1500 Whetstone Way, Suite 300, Baltimore, Maryland

1. Welcome (Jim Ports, Deputy Secretary, MDOT & Chair)
2. Purpose of the Meeting (Jim Ports, Deputy Secretary, MDOT & Chair)/Handout
 - Purpose of Stakeholder Group/Transit Performance Improvement Plan
 - Summarize Comments/Key Themes from Meeting #1 Business Needs in the Region
3. Ground Rules (Sam Minnitte, Parsons Brinckerhoff, Facilitator)
4. Maryland Transit Administration (MTA) Overview (Paul Comfort, MTA Administrator)
 - Aspirations, Vision and Goals for MTA
 - Key focus areas for performance improvements and use of the Improvement Plan
 - Thank Stakeholder Members for their useful input
 - Baltimore Transit System Overview
5. Facilitated Open Discussion on MTA Transit Performance – Focusing on the Transit User Needs in the Region (Sam Minnitte, Parsons Brinckerhoff, Facilitator) - This is will give all transit users in attendance the opportunity to share their one or two key issues that they would like MTA to improve and highlight what they would like MTA to do in order to improve ridership, on-time performance and farebox recovery.
6. Review of Key Issues
 - ** Focusing on the meeting comments related to a draft Transit Performance Improvement Plan
7. Next Meeting(s)
 - September 10/11 (TBD) – Preliminary Findings & Recommendations along with a Draft MTA Transit Performance Improvement Plan
 - October 1 – Submit and Post MTA Transit Performance Improvement Plan