



**MDOT** MARYLAND DEPARTMENT OF TRANSPORTATION  

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MOTOR VEHICLE ADMINISTRATION

**MOTOR VEHICLE ADMINISTRATION  
CAPITAL PROGRAM SUMMARY  
(\$ MILLIONS)**

	<u>FY 2026</u>	<u>FY 2027</u>	<u>FY 2028</u>	<u>FY 2029</u>	<u>FY 2030</u>	<u>FY 2031</u>	<u>SIX - YEAR TOTAL</u>
<b><u>Major Construction Program</u></b>	<b>1.2</b>	-	-	-	-	-	<b>1.2</b>
System Preservation	1.2	-	-	-	-	-	1.2
<b><u>Major Development &amp; Evaluation Program</u></b>	-	-	-	-	-	-	-
<b><u>Minor Program</u></b>	<b>30.8</b>	<b>16.9</b>	<b>13.6</b>	<b>6.8</b>	<b>13.1</b>	<b>13.1</b>	<b>94.4</b>
System Preservation	22.4	14.8	12.0	5.2	10.0	12.1	76.5
Expansion/Efficiency	6.8	0.9	0.9	0.8	1.8	0.2	11.4
Safety & Security	1.2	0.6	0.5	0.6	0.6	0.6	4.1
Environment	0.4	0.7	0.2	0.2	0.7	0.2	2.3
<b><u>Capital Salaries, Wages &amp; Other Costs</u></b>	<b>0.9</b>	<b>0.9</b>	<b>1.0</b>	<b>1.0</b>	<b>1.0</b>	<b>1.1</b>	<b>5.8</b>
<b>TOTAL</b>	<b>32.9</b>	<b>17.8</b>	<b>14.6</b>	<b>7.8</b>	<b>14.1</b>	<b>14.2</b>	<b>101.4</b>
Special Funds	32.9	17.8	14.6	7.8	14.1	14.2	101.4
Federal Funds	-	-	-	-	-	-	-
Other Funds	-	-	-	-	-	-	-
<b><u>Special Funds Breakdown</u></b>							
Transportation Trust Fund	32.9	17.8	14.6	7.8	14.1	14.2	101.4
<b>SPECIAL FUNDS TOTAL</b>	<b>32.9</b>	<b>17.8</b>	<b>14.6</b>	<b>7.8</b>	<b>14.1</b>	<b>14.2</b>	<b>101.4</b>



**PROJECT:** Customer Connect

**DESCRIPTION:** Customer Connect (formerly Project Core) is an enterprise-wide IT project with an emphasis on modernizing the MVA IT infrastructure, replacing legacy systems and enhancing the agency's ability to provide customers and employees with a 360 degree view of their services and needs.

**PURPOSE & NEED SUMMARY STATEMENT:** Many existing business systems were developed over the years as independent applications in response to separate business unit needs, and have become outdated in meeting the needs of today's operating environment. These systems needed to be more efficient for improved customer service and increased employee productivity, and were re-engineered to allow MVA to maximize service using electronic commerce and a network of branch locations.

**STATE GOALS :** Maryland Transportation Plan (MTP) Goals/Selection Criteria:

- ☒ Enhance Safety and Security
- ☐ Serve Communities and Support the Economy
- ☒ Deliver System Quality
- ☐ Promote Environmental Stewardship

**EXPLANATION:** Enable the MVA to maximize customer service by updating IT infrastructure. Provide the ability to conduct driver licensing, vehicle registration and titling transactions at any workstation or through any customer preferred interaction model including via the web and mobile devices. Improve data processing and efficiency for customers and customer service agents.

- SMART GROWTH STATUS:** ☒ Project Not Location Specific
- ☐ Project Inside PFA
- ☐ Project Outside PFA
- ☐ PFA Status Yet to Be Determined
- ☐ Not Subject to PFA Law
- ☐ Grandfathered
- ☐ Exception Will Be Required
- ☐ Exception Granted

**STATUS:** Project is in the operating and maintenance phase.

POTENTIAL FUNDING SOURCE:											
<input checked="" type="checkbox"/> SPECIAL <input type="checkbox"/> FEDERAL <input type="checkbox"/> GENERAL <input type="checkbox"/> OTHER											
PHASE	TOTAL		PREVIOUS YEAR 2025	CURRENT YEAR 2026	BUDGET YEAR 2027	PLANNING FOR PLANNING PURPOSES ONLY				SIX YEAR TOTAL	BALANCE TO COMPLETE
	ESTIMATED COST (\$000)	EXPENDED THRU CLOSE YEAR				...2028...	...2029...	...2030...	...2031...		
Planning	15,228	15,228	0	0	0	0	0	0	0	0	0
Engineering	0	0	0	0	0	0	0	0	0	0	0
Right-of-way	0	0	0	0	0	0	0	0	0	0	0
Utility	0	0	0	0	0	0	0	0	0	0	0
Construction	82,931	82,931	1,250	0	0	0	0	0	0	0	0
Total	98,159	98,159	1,250	0	0	0	0	0	0	0	0
Federal-Aid	0	0	0	0	0	0	0	0	0	0	0
Special	98,159	98,159	1,250	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0

**SIGNIFICANT CHANGE FROM FY 2025 - 30 CTP:** None.



**PROJECT:** Glen Burnie Headquarters Renovation

**DESCRIPTION:** Improvements and renovation of the Glen Burnie Headquarters site and facility ground floor and main branch office. Consolidate Driver Licensing functions located in the Annex Building and trailers into the branch office of the main building. Improve vehicular and pedestrian site circulation and maximize parking. Renovate aging infrastructure and site utilities.

**PURPOSE & NEED SUMMARY STATEMENT:** Improve customer service, operational efficiency, safety, security, and work environment. Improve service and efficiency by consolidating Driver and Vehicle transactions conducted in multiple buildings/trailers into a single main office, while separating customers from back office functions located on other floors. Contain all branch functions on the ground floor of the Headquarters Building. Reconfigure traffic and driving test courses, separate employee and customer parking while adding to total parking spaces. Upgrade fire protection system and improve energy efficiency through equipment and window replacement. Replace HVAC distribution equipment plumbing piping and fixtures, electrical service and distribution, and site utilities.

**STATE GOALS :** Maryland Transportation Plan (MTP) Goals/Selection Criteria:

- ☒ Enhance Safety and Security
- ☒ Deliver System Quality
- ☒ Serve Communities and Support the Economy
- ☒ Promote Environmental Stewardship

**EXPLANATION:** MVA is building the IT infrastructure to support 360 degree customer service, and needs to configure the main branch location to allow for delivery of comprehensive service from each workstation. At the same time, the aging Glen Burnie site and facilities will be renovated, creating a safer, more secure, efficient and environmentally improved workplace, and space for customers.

- SMART GROWTH STATUS:**

☐ Project Not Location Specific

☐ Not Subject to PFA Law

☒ Project Inside PFA

☐ Grandfathered

☐ Project Outside PFA

☐ Exception Will Be Required

☐ PFA Status Yet to Be Determined

☐ Exception Granted

**STATUS:** Glen Burnie Branch Renovation is substantially complete. Total completion, including elevators, is expected by Fall 2025.

POTENTIAL FUNDING SOURCE:		<input checked="" type="checkbox"/> SPECIAL	<input type="checkbox"/> FEDERAL	<input type="checkbox"/> GENERAL	<input type="checkbox"/> OTHER						
PHASE	TOTAL		PREVIOUS YEAR 2025	CURRENT YEAR 2026	BUDGET YEAR 2027	PLANNING FOR PLANNING PURPOSES ONLY				SIX YEAR TOTAL	BALANCE TO COMPLETE
	ESTIMATED COST (\$000)	EXPENDED THRU CLOSE YEAR				...2028...	...2029...	...2030...	...2031...		
Planning	157	157	0	0	0	0	0	0	0	0	0
Engineering	2,482	2,482	461	0	0	0	0	0	0	0	0
Right-of-way	0	0	0	0	0	0	0	0	0	0	0
Utility	0	0	0	0	0	0	0	0	0	0	0
Construction	16,400	15,194	4,749	1,206	0	0	0	0	0	1,206	0
Total	19,039	17,833	5,210	1,206	0	0	0	0	0	1,206	0
Federal-Aid	0	0	0	0	0	0	0	0	0	0	0
Special	19,039	17,833	5,210	1,206	0	0	0	0	0	1,206	0
Other	0	0	0	0	0	0	0	0	0	0	0

**SIGNIFICANT CHANGE FROM FY 2025 - 30 CTP:** Approval for \$1.2 million in tasks is expected in early FY 2026.

**MINOR PROJECTS PROGRAM**  
(Dollars in Thousands)

**MOTOR VEHICLE ADMINISTRATION - LINE 3**

PROJECT ID	PROJECT NAME	TOTAL PROGRAMMED COST		STATUS
<u>Departmental Services</u>				
MVA0651	Central Document Processing System Preservation	\$	10,404	FY 2026
<u>Facility</u>				
MVA0598	Building and Interior Modification	\$	8,728	Ongoing
MVAPRJ000193	OIR Computer Room Upgrades	\$	1,261	Completed
MVAPRJ000204	Largo Remodel	\$	4,751	Design Completed
MVAPRJ000209	Pavement Rehabilitation	\$	870	Underway
MVAPRJ000211	Power Distribution Systems	\$	1,154	FY 2026
MVAPRJ000212	Fire Detection & Suppression Systems	\$	960	Underway
MVAPRJ000216	Glen Burnie Boiler Replacement	\$	2,638	Design Completed
MVAPRJ000218	Glen Burnie Chiller Replacement	\$	1,705	Design Completed
MVAPRJ000220	Data Center Fire Protection Replacement	\$	2,349	Underway
MVAPRJ000221	Generator Replacement	\$	8,516	Design Underway
MVAPRJ000223	Computer Room HVAC	\$	2,400	Design Underway
<u>IT Hardware/Equipment</u>				
MVA0645	Computer Equipment System Preservation	\$	8,371	Ongoing
MVA0649	Network Switch System Preservation	\$	1,752	Completed
MVAPRJ000184	MDOT MVA Digital Mail	\$	1,016	Underway
<u>IT Software/System Enhancements</u>				
MVA0545	Telecommunication System Preservation & Improvement	\$	1,409	Ongoing
MVA0597	System Preservation	\$	5,212	Ongoing
MVAPRJ000185	Law Test Project	\$	859	Completed
MVAPRJ000208	IT Innovation and Security	\$	3,282	Ongoing
MVAPRJ000210	OIR System Software Enhancement	\$	4,900	Underway
<u>MHSO</u>				
MVA0777	Maryland Highway Safety Office Bicycle Programs	\$	459	Ongoing

**MINOR PROJECTS PROGRAM**  
*(Dollars in Thousands)*

**MOTOR VEHICLE ADMINISTRATION - LINE 3**

PROJECT ID	PROJECT NAME	TOTAL PROGRAMMED COST		STATUS
<u>Vehicle and Fleet</u>				
MVA0799	Mobile Office	\$	1,407	FY 2026
<u>VEIP</u>				
MVA0686	VEIP Preservation	\$	3,932	Ongoing
MVAPRJ000183	VEIP RFP Transition	\$	5,945	FY 2026